1. Exercise prudence.
Limit the collection
of personal information;
include only information
that is necessary.

**2. Protect and secure
information from
and about migrants.**
Pay attention to mitigating
risks from both technological
and human factors.

3. Provide training.
Ensure that volunteers and staff
are aware and trained regarding
privacy- and security-related
protocols. Empower migrants
to be more privacy aware.

4. Share-alike.
Work with collaborators
and partners to improve
privacy and security practices,
based on ongoing
evaluation and refinement.

**5. Practice non-
discrimination.**
Provide humanitarian services
to everybody, including those
who prefer not to share their
personal information.

Using the guides in the margins, cut out this leaflet and then fold it along the dotted lines to carry it in your wallet.

To protect the privacy
of vulnerable populations,

mind
the **five.**
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www.mindthefive.org

Humanitarian organizations often
focus on helping migrants. However,
it is easy to overlook the additional
vulnerabilities and unintended risks
that the careless collection, storage,
and use of personal information
about migrants can cause.

The use of information and
communication technologies also
involves data- and privacy-related
risks, as electronic data can be
subject to security breakages, leaks,
hacks, inadvertent disclosure, and
disclosure through legal processes
(e.g., subpoenas, court orders).

The inadvertent or malicious
exposure of personal data can
significantly exacerbate the risks
for vulnerable populations. In the
case of undocumented migrants,
disclosure of sensitive information
and documents may expose them to
detention, deportation, or violence.

*Mind the Five was created by
information and privacy experts
Ricardo Gomez, Bryce Newell, and
Sara Vannini as an effort to provide
resources and best practices
to better protect undocumented
and vulnerable populations.*

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